## **Animal Protection and Control**

**Service Requests** 

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		_	_				_							2003 Year
	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	2004 YTD	End
Dead Animals	38	52	58	65	71	53							337	857
At Large: Pets	261	309	398	351	331	315							1,965	3,839
At Large: Livestock	11	13	16	16	12	18							86	202
Noise Nuisance	63	117	138	151	144	195							808	1,792
Cruelty: Domestic	95	64	65	53	84	75							436	1,023
Cruelty: Livestock	21	22	23	16	15	9							106	206
Animals in Distress	31	33	40	47	49	69							269	630
Bites	12	18	18	26	28	41							143	243
Vicious	87	119	107	118	123	100							654	1,382
Dangerous Dogs	0	4	3	1	1	0							9	13
Licensing	32	10	8	14	8	22							94	313
Wildlife	12	9	6	22	33	48							130	N/A
Other	8	5	13	11	8	13							58	403
TOTALS	671	775	893	891	907	958	0	0	0	0	0	0	5,095	10,903

## **Notices of Violation or Abatement**

														2003 Year
	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	2004 YTD	End
Notices Issued	35	56	87	106	68	82							434	1,068
Penalties Collected	\$1,044	\$2,275	\$1,197	\$1,068	\$1,326	\$819							\$7,727	\$15,352
Appeal Hearings	18	13	7	25	5	16							84	197

Pet Licensing

1 Ct Liccusing														
														2003 Year
	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	2004 YTD	End
Dog Licenses	1,388	1,471	1,630	1,846	1,579	1,392							9,306	18,178
Cat Licenses	546	683	631	589	540	393							3,382	7,249
Total Transactions	1,934	2,154	2,261	2,435	2,119	1,785	0	0	0	0	0	0	12,688	25,427
Dog Fees	\$21,129	\$23,566	\$26,998	\$30,871	\$26,230	\$23,280							\$152,074	\$243,736
Cat Fees	\$4,652	\$6,248	\$5,962	\$5,671	\$5,095	\$3,740							\$31,368	\$41,294
Total Fee Collection	\$25,781	\$29,814	\$32,960	\$36,542	\$31,325	\$27,020	\$o	\$o	\$o	\$o	\$o	\$o	\$183,441	\$285,030

## **Phone Calls**

I none cans														2003 Year
	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	2004 YTD	End
Individual Calls				•			·							
Total # of Incoming Calls	144	148	136	137	229	191							985	2,493
Total # of Returned Calls	117	132	111	113	157	136							766	1,566
Total # of Returned Calls Within Standard	113	120	104	111	151	127							726	1,490
Percent Returned Within Standard	97%	91%	94%	98%	96%	93%	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	95%	95%
Public Extension 2488														
Total # of Incoming Calls	1,584	1,851	2,470	2,278	2,043	2,567							12,793	24,347
Total # of Returned Calls	1,030	1,204	1,605	1,481	1,348	1,660							8,328	15,897
Total # of Returned Calls Within Standard	1,030	1,204	1,605	1,481	1,348	1,660							8,328	15,897
Percent Returned Within Standard	100%	100%	100%	100%	100%	100%	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	100%	100%
Public Extension 2489														
Total # of Incoming Calls	230	213	409	215	372	242							1,681	3,296
Total # of Returned Calls	68	62	101	82	174	54							541	1,158
Total # of Returned Calls Within Standard	57	34	93	82	168	52							486	1,099
Percent Returned Within Standard	84%	55%	92%	100%	97%	96%	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	90%	95%
Division Totals														
Total # of Incoming Calls	1,958	2,212	3,015	2,630	2,644	3,000							15,459	30,136
Total # of Returned Calls	1,215	1,398	1,817	1,676	1,679	1,850							9,635	
Total # of Returned Calls Within Standard	1,200	1,358	1,802	1,674	1,667	1,839							9,540	18,486
Percent Returned Within Standard	99%	97%	99%	100%	99%	99%	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	#DIV/o!	99%	99%